Privacy Policy

Got Mortgage Solutions

Effective Date: June 18, 2026

Introduction

Got Mortgage Solutions ("we," "us," or "our") is committed to protecting your personal information and your right to privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website gotmortgagesolutions.com, contact us, or engage with our mortgage services.

Please read this policy carefully. If you disagree with its terms, please discontinue use of our site and services.

Information We Collect

We may collect the following types of information:

Personal Information You Provide

- Full name
- Email address
- Phone number (including mobile)
- Home address
- Date of birth
- Social Security Number (for loan application purposes only)
- Employment and income information
- Credit and financial information
- Any other information submitted through forms, applications, or communications

Information Collected Automatically

- IP address
- Browser type and version
- Device type and operating system
- Pages visited and time spent on site

- Referring URLs
- Cookie and tracking data

Information from Third Parties

- Credit bureaus and financial institutions
- Loan origination and mortgage platforms
- Marketing and advertising partners (in aggregate/anonymized form only)

How We Use Your Information

We use the information we collect to:

- Process and evaluate mortgage loan applications
- Communicate with you regarding your inquiry, application, or loan status
- Send appointment reminders, follow-up messages, and service updates
- Deliver SMS text messages you have consented to receive
- Comply with legal, regulatory, and licensing requirements
- Improve our website, services, and user experience
- Prevent fraud and protect the security of our systems
- Respond to customer service inquiries

SMS / Text Messaging

If you have opted in to receive SMS messages from Got Mortgage Solutions, your mobile number will be used exclusively to send communications described in our Terms & Conditions.

We do not sell, share, or rent your mobile number or SMS opt-in data to any third party or affiliate for marketing or promotional purposes. Mobile information is used solely for the program you consented to and is never used for unrelated campaigns.

You may opt out at any time by replying **STOP** to any message.

How We Share Your Information

We do not sell your personal information. We may share your information only in the following circumstances:

Service Providers

We may share information with trusted third-party vendors who assist us in operating our website and delivering our services (e.g., CRM platforms, loan origination software, email and SMS delivery providers). These vendors are contractually obligated to protect your data and use it only for the purposes we specify.

Legal and Regulatory Requirements

We may disclose information when required by law, court order, or government regulation, including disclosures required under the Real Estate Settlement Procedures Act (RESPA), Truth in Lending Act (TILA), and other applicable mortgage lending regulations.

Business Transfers

In the event of a merger, acquisition, or sale of assets, your information may be transferred as part of that transaction. You will be notified of any such change via a prominent notice on our website.

With Your Consent

We may share your information with other parties when you have given us explicit consent to do so.

Cookies and Tracking Technologies

Our website uses cookies, pixels, and similar tracking technologies to enhance your browsing experience and analyze site traffic. You can control cookie settings through your browser preferences. Disabling cookies may affect certain features of our website.

We may use third-party analytics tools such as Google Analytics and Meta Pixel to understand how visitors interact with our site. These tools collect anonymized data and are subject to their own privacy policies.

Data Retention

We retain your personal information for as long as necessary to fulfill the purposes outlined in this policy, comply with legal obligations, resolve disputes, and enforce our agreements. Financial and loan-related records may be retained for up to seven (7) years in accordance with federal lending regulations.

Data Security

We implement industry-standard administrative, technical, and physical safeguards to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

Your Rights and Choices

Depending on your location, you may have the following rights regarding your personal information:

- **Access** — Request a copy of the personal information we hold about you
- **Correction** — Request correction of inaccurate or incomplete information
- **Deletion** — Request deletion of your personal information, subject to legal retention requirements
- **Opt-Out** — Opt out of SMS communications, marketing emails, or data sharing at any time
- **Portability** — Request a portable copy of your data in certain circumstances

To exercise any of these rights, contact us at the information provided below.

Children's Privacy

Our services are not directed to individuals under the age of 18. We do not knowingly collect personal information from minors. If you believe we have inadvertently collected information from a minor, please contact us immediately and we will take steps to delete it.

Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those sites. We encourage you to review the privacy policies of any third-party sites you visit.

California Privacy Rights (CCPA)

If you are a California resident, you have additional rights under the California Consumer Privacy Act (CCPA), including the right to know what personal information is collected, the right

to delete personal information, and the right to opt out of the sale of personal information. We do not sell personal information. To submit a CCPA request, contact us at the information below.

Changes to This Privacy Policy

We reserve the right to update this Privacy Policy at any time. Changes will be posted on this page with a revised effective date. Your continued use of our website or services following any update constitutes acceptance of the revised policy. We encourage you to review this page periodically.

Contact Us

If you have questions, concerns, or requests related to this Privacy Policy, please contact us:

Got Mortgage Solutions
Website: gotmortgagesolutions.com
Email: contact@gotmortgagesolutions.com
Phone: 909-929-0467
Address: 405 W. Foothill Boulevard, Claremont CA 91711